

September 9, 2006

Wilke Window & Door  
3500 Lebanon Ave.  
Belleville, IL 62221

Attention Steve:

Within the last 3 months we had some window repairs done by your company. We are very pleased with the work.

There were several workers that did a very fine job to make this happen.

Elaine at the switchboard, has a very pleasant, professional, & business way about handling her business.

Susan was very reliable, & on top of the situations as they arise & very patient when making the appointments.

Rick took the initial info to start the process. He was very courteous & efficient.

Mike couldn't have been any nicer. He was very considerate of our needs, careful to clean up before he left, & knew just how to finish a job.

I would not hesitate calling on your company for any future needs.

Thank you very much!

A handwritten signature in cursive script, appearing to read "Joyce".

Joyce