

Date: April 9, 2009
First Name: Joyce
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City: Troy
State: IL
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Question/Comments:

On March 25, 2009 I had two replacement windows installed by men from your company. They had hardly left the job when one of the windows cracked. When they came to replace that window on April 7, 2009, I inquired about the caulking they used previously and asked them not to use it again. It was a light color that did not blend well with the woods. They were so cooperative and even replaced the caulking on both windows. I wanted the company to know how very professional these two gentlemen were. A great asset to your company. Such a pleasure in these times.

Joyce