

June 26, 2008

Mr. George Papproth
Wilke Window and Door
3500 Lebanon Ave.
Shiloh, IL 62221

Dear Mr. Papproth:

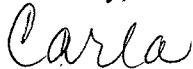
My husband and I decided to replace the windows and two doors in our home. We had a couple of high-pressure salesmen come to our home to give us bids on the windows and doors and were prepared to go ahead and purchase them. A friend of ours was talking to us about new windows and doors and suggested that we give Wilke Window and Door a chance to bid on them also. We are so glad we did!

Our salesman, John Prost, was amazing! Talk about no pressure...he was fantastic. In fact, I was a little nervous about not getting the quote at the time John came to our home because we had one of the high-pressure salesmen waiting for an answer from us. John could evidently sense my anxiety and got us the bid the next day. Needless to say, the bid was substantially less and we decided to go with the Marvin Infinity windows. We are very pleased with the windows...the doors too.

Every part of our interaction with Wilke Window and Door was positive. John couldn't be in the showroom the night we came to look at the Marvin windows and the gentleman who took care of us was great too. The installers, one of which was Jerry Frank, were awesome. My house was as clean after they left as it was when they got there. Then John came back to the house to check to see if we were happy, to take more pictures and show me how to tilt the windows to clean them.

I just wanted to let you know how pleased we are and that we tell everyone how pleased we are! John Prost is great!

Sincerely,

A handwritten signature in cursive script that reads "Carla".

Carla